

Eye Associates of New Mexico complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Eye Associates of New Mexico does not exclude people or treat them differently because of race, color, national origin, age disability, or sex.

Eye Associates of New Mexico:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - o Qualified sign language interpreters
 - o Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - o Qualified interpreters
 - o Information written in other languages (see side)

If you need these services, contact our Compliance Officer at the Eye Associates of New Mexico Administrative Office at 8801 Horizon Blvd. NE, Suite 360, Albuquerque, New Mexico 87113 or by phone at 1-800-640-9622.

If you believe that Eye Associates of New Mexico has failed to provide these services or discriminated in another way based upon the basis of race, color, national origin, age, disability, or sex, you can file a grievance. You can file a grievance in person or by mail, phone or email. If you need help filing a grievance, our Compliance Officer at the Administrative Office is available to help you.

Eye Associates of New Mexico
8801 Horizon Blvd. NE, Suite 360 1-800-640-9622
Albuquerque, NM 87113 info@eyenm.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington, D.C. 20201, (800) 368-1019, (800) 537-7697 (TDD)

Complaint forms are available at:
<http://www.hhs.gov/ocr/office/file/index.html>

LANGUAGE ASSISTANCE SERVICES

1. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 800-640-9622
2. D77 baa ak0 n7n7zin: D77 saad bee y1n7[ti'go Diné Bizaad, saad bee 1k1'1n7da'1wo'd66', t'11 jiik'eh, 47 n1 h0l=, koj8' h0d77lnih 800-640-9622
3. CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 800-640-9622
4. ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 800-640-9622
5. 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 800-640-9622
6. خدمات فإن اللغة، انكرت تحدث ك نت إذا بملاحظة برقم ات صل بالمجان لك ت توافر ال لغوية المساعدة 800-640-9622
7. 주의: 한국어어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 800-640-9622
8. PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 800-640-9622
9. 注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。800-640-9622
10. ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 800-640-9622
11. ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 800-640-9622
12. ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 800-640-9622
13. ध्यान दः यद आप हदी बोलते ह तो आपके िलए मुफ्त म भाषा सहायता सेवाएं उपलब्ध ह। 800-640-9622
14. ك نيد، می گ ف تگوف ار سى زيد بان به اگر ت وجه شماد راى رايد گان ب صورت زيد باتى ت سه يلات 800-640-9622 ت ماس ب گ بيرد.
15. 注意: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 800-640-9622